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| --- | --- | --- |
| CRF ID: 111891 | Requested By: LIJO JOSE | Developer: Aiswaria C S |
| SR No: SR57586 | User Dept: SALES CALL CENTRE |
| Tech Lead: VIVEK M S | Testing Engineer: Naina Nasrin P | Release Date: 27-05-2022 |
|  |  |  |
| Project name: CRF 111891\_Lead Mail with daily dashboard | | |
| Brief description of Project: Call centre lead update of both CRM and CRC data of MTD wise and Lead count of both MTD and Yesterday need to be sent to CRM heads and ABR team automatically on daily basis. | | |

Modified business process

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| NA |

Modified user interface details with screen shots

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| --- |
| NA |

Modified database elements -

|  |  |  |  |
| --- | --- | --- | --- |
| **DB Element Type** | **DB Element Name** | **Change details** | **Reasons for the change** |
| Tables: | NA | NA | NA |
| Procedures: | NA | NA | NA |
| View: | NA | NA | NA |
| Other Elements: | Other Elements: | NA | NA |

New Database Elements -

|  |  |  |
| --- | --- | --- |
| **DB Element Type** | **DB Element Name** | **Reasons for bringing this new change** |
| Tables: | NA | NA |
| Procedures: | NA | NA |
| View: | NA | NA |
| Other Elements: | NA | NA |  |

Web Service Level Modification

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| --- | --- | --- | --- |
| **Service Type** | **Service Name** | **Change details** | **Reasons for the change** |
| Tables: | NA | NA | NA |
| Procedures: | NA | NA | NA |
| View: | NA | NA | NA |

Application deployment details (DC)

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| --- | --- | --- | --- |
| Parent Application  Name | Domain Name | Application Server Details ( IP Details) | Folder Location |
| Application deployment details ( DR) | |  |  |
| Parent Application  Name | Domain Name | Application Server Details ( IP Details) | Folder Location |

Infrastructural changes if any

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| NA |

Vendor level integrations if any

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| NA |